



Welcome To THE DOG HOUSE

Welcome to The Dog House! Thank you for entrusting us with the care of your best friend. We will meet their needs for attention, activity and supervision in the same way we would do for our own best friends. While we know that true happiness is a warm puppy, we are not able to care for a dog younger than 4 months and by the age of 6 months all dogs must be spayed/neutered.

Each year we will ask for updated vaccination records. These should include: Rabies, DHLPPC, and Bordetella.

Daycare / Boarding Pick Up & Drop Off Hours:

Monday - Friday 7:00am - 6:30pm

Saturday - 7:30am - 4:30pm

Sunday (Boarding Drop Off/Pick Up) - 3:30pm - 4:30pm

Reservations:

IF you have prearranged a routine schedule with us, you will automatically be placed on the schedule. Otherwise you will need to call several days in advance as there is limited space available.

Wardrobe:

Collar

ID tag with the dogs name imprinted on it, attached to the collar

5-6 foot, **non-retractable** leash with the dogs name on it

Boarders:

The Dog House will provide cots, blankets and bowls for your baby. However, if you feel your baby would be more comfortable with their own bed, blanket, etc; you are welcome to bring them along. You may also bring any special toys that might make them feel at home. All items you bring will be kept in their own special suite. **We do ask that you bring their food and any treats you would like them to have, along with instructions on how you would like them fed.** We do not want to change food as it can cause issues with their digestive system.

Schedule:

Boarded dogs will rise and shine and have breakfast between 7-8am. They will then join the daycare dogs for a fun day of play. After 6:30pm dinner and a rest, they will have a 9pm potty break. Our overnight caregiver will attend to any issues they might have during the night.

Daycare:

As your dogs arrive for their play day, they will be placed in one of our two playgroups according to temperament, daily dogs scheduled, etc. They will rotate with indoor and outdoor play every 30 minutes, weather permitting.

Pictures:

Unless otherwise notified, we will text you several pictures a day so you can see what your fur baby is up to and who their friends are.

Injuries:

Dogs play hard and rough and there may be an occasional injury, and yes, as much as we are trained to prevent this, there may be an occasional squabble with nips. We will assess the injury, clean it, medicate with an antibiotic ointment. If the injury is minor we will let you know when you pick up, unless you would like to be notified immediately. If this is the case please inform our front desk team so they can flag your profile. Should your dog need immediate attention with a more serious injury, and we cannot reach you, we will take your dog to Cherokee Hills Vet Hospital (if at the NW location) or OKC Vet (if at the Downtown location) with your medical release. If immediate attention is required during the night, they will be taken to Blue Pearl Veterinary Hospital.

As hard as we try, we know we are not perfect. Should at any time you have concerns about your dogs care, your account, or any other issues PLEASE discuss them with us. We know that together we can find a solution.

We look forward to serving you and your fur baby.

Sherry Blair
Owner